



Formerly the Vermont Coalition of Clinics for the Uninsured (VCCU)

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## Annual Report Summary - 2019

In 2019, we assisted 8,447 Vermonters, which was a 7% increase over 2018, and a 46% increase since 2010.

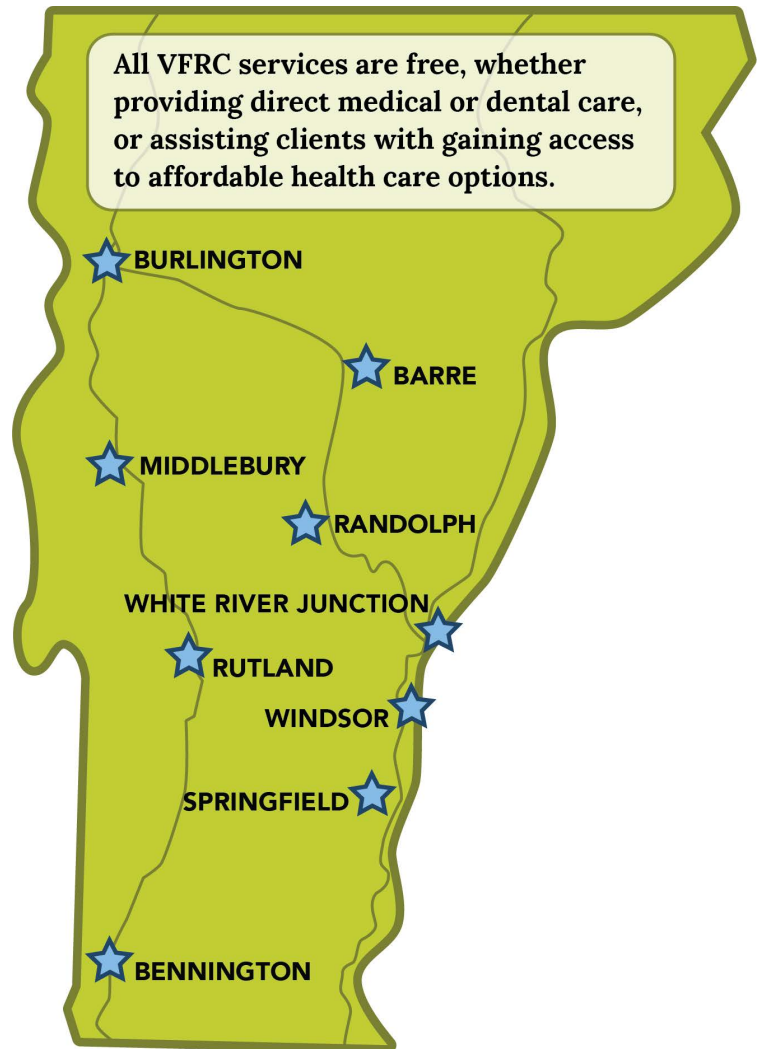
For these patients, we provided:

- 5,763 medical and dental visits
- 20,000 other services, such as referrals, free medications, or assistance with Medicaid or insurance enrollment

The value of these services in avoided Emergency Room and hospitalization charges is an estimated **\$9 million**.

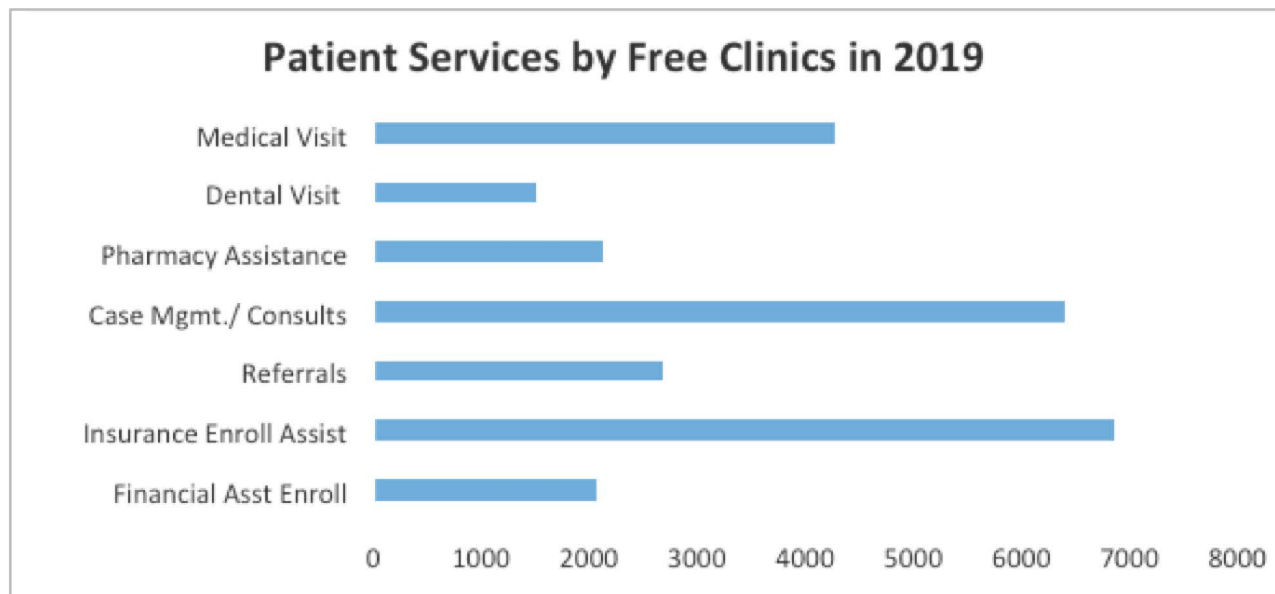
Who are our patients? In 2019:

- 39% were uninsured
- 27% were underinsured
- 35% reported delaying care
- 37% of our patients were NEW, meaning they had not been to our clinics before
- Most were employed
- Most were at least high school graduates
- Most came to us on the referral of a health care provider or friends/family members.



### Our 9 Member Free Clinic Programs Include:

- **Bennington Free Clinic** - Bennington - *Medical and Dental Services*
- **Good Neighbor Health Clinic & Red Logan Dental Clinic** - White River Junction
- **The Health Assistance Program at the UVM Medical Center** - Burlington - *Referral Services Only*
- **Health Connections at Gifford** - Randolph - *Referral Services Only*
- **Open Door Clinic** - Middlebury - *Medical and Dental Services*
- **People's Health & Wellness Clinic** - Barre - *Medical and Dental Services*
- **Rutland County Free Clinic & Dental Clinic** - Rutland
- **Valley Health Connections** - Springfield - *Referral Services Only*
- **Windsor Community Health Clinic at Mt. Ascutney Hospital** - Windsor - *Referral Services Only*



Vermont's Free & Referral Clinics (VFRC), formerly known as the Vermont Coalition of Clinics for the Uninsured (VCCU), is an association of nine free clinic programs, five of which also include dental programs, that provide care on site or by referral, and enrollment assistance free of charge to Vermonters without adequate medical and dental insurance. The clinics are located throughout the state and are supported by the tremendous work of volunteers, community hospitals, local fundraising, and an annual grant from the state of Vermont.

The programs help eligible people enroll in any of the Vermont Health Connect programs, including Medicaid, Dr. Dynasaur, BCBS and MVP, and if appropriate, provide health care either on site or by referral until that program takes over. They also provide assistance with prescriptions, sliding fee scales, hospital financial assistance programs, and other health needs.

**There is never a charge or a fee for any of the services we provide.** We leverage all the funding we receive with \$4.3 million dollars of in-kind support from local hospitals, providers, and volunteers (see table below). In-kind services include medical and dental care, clinic facilities, x-rays, lab tests, free medications, and dental equipment.

<b>Who Provided Free Clinic Services in 2019?</b>	
<b>Many Volunteers</b>	
83 MDs (medical)	6 Dental Hygienists/ Asst.
5 MDs (psych)	14 Mental Health Professionals
31 DMDs (dentistry)	71 Medical and Dental Students
71 RNs	59 Medical Interpreters
40 Mid-levels (NP, MA, EMT, etc.)	552 Other Volunteers
<b>Organized and assisted by 30 paid staff</b>	